**MedVed Integrative Medicine and Acupuncture Clinic**

 **10951 SORRENTO VALLEY RD 1-d san diego ca 92121 phone:** 619-354-0455

 **Acupuncture • auricular acupuncture • Cuppung/ massage • REIKI • electric acupuncture** **• herbs** **• IASTM • TUI NA**

**OFFICE POLICIES**

*Welcome to the MedVed Integrative Medicine and Acupuncture Clinic.*

*We want you to be comfortable and to receive the best care possible. We are here to answer any questions you might have regarding your visit, your billing, or our policies.*

**FEES-** The fees charged in this office are comparable to those charged by other healthcare providers in this area. We accept cash, credit cards, and personal checks. Payment is due at the time of your appointment, unless alternate arrangements have been made. Please note there is a $30.00 charge for checks returned due to insufficient funds.

We require all patients to have a current signet credit card authorization form on file to secure your appointments and fulfill your mail-order prescriptions.

 Initial\_\_\_\_\_\_\_\_\_\_\_

**CANCELLATIONS-** As a courtesy to our office and other patients, we ask that you please notify the office at least 24 hours in advance if you need to cancel or reschedule your appointment. You will be charged a full fee for any missed appointment or cancellation giving less than 24 hours notice for any non-emergency situations.

No refund for no shows, or late arrivals. Late Arrivals: If you arrive late for your appointment, you will be charged in full and may have less time for your appointment.

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**Return policy-** Any unopened product within 30 days after original purchase date will be applied to a full refund in the same payment method of the purchase price.

**Package** discounts are non-refundable if a patient decides not to use them. We can offer gift certificates or products for amounts that are leftover.